1st July 2026

Quality Policy

At Masheed Engineering and Contracting Company, our unwavering commitment to quality forms the bedrock of our operations, fostering client confidence, driving operational excellence, and ensuring sustainable growth. We are dedicated to delivering construction projects that consistently adhere to the highest standards of safety, craftsmanship, performance, and reliability, while rigorously meeting all contractual, statutory, and regulatory obligations.

To uphold this commitment, we pledge to:

- **Project Compliance:** Deliver projects in strict adherence to contractual specifications, approved designs, applicable codes, and international best practices.
- **Quality Management System:** Implement and continuously enhance an effective Quality Management System, fully aligned with ISO 9001 standards.
- **Culture of Quality:** Cultivate a pervasive culture of quality awareness, individual responsibility, and proactive risk-based thinking across all organizational tiers.
- **Operational Excellence:** Ensure the deployment of qualified personnel, utilization of approved materials, and meticulous control of construction processes to achieve superior workmanship and operational efficiency.
- **Stakeholder Collaboration:** Foster robust collaboration and transparent communication with clients, consultants, subcontractors, suppliers, and all relevant stakeholders.
- **Performance Monitoring:** Monitor quality objectives and operational performance through systematic inspections, comprehensive audits, detailed analysis, and timely corrective actions.
- **Continual Improvement:** Drive perpetual improvement through innovation, the integration of lessons learned, and the adoption of industry best practices to elevate customer satisfaction and enhance overall business performance.

Management is fully dedicated to providing the requisite leadership, resources, and support essential for achieving our quality objectives and sustaining a culture of excellence throughout the organization.

MANAGING DIRECTOR